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☐ Rochester Office687 Lee Rd. Suite C-185Rochester, NY 14606

Phone: 585-413-3752 Fax: 585-484-2810

□ Niagara Falls Office

3900 Packard Rd. Niagara Falls, NY 14303 Phone: 716-285-8070 Fax: 716-285-8250

□ Olean Office

343 North Union St. Olean, NY 14760 Phone: 716-376-9996 Fax: 716-379-8408

□ Jamestown Office

421 E. 2<sup>nd</sup> St., Suite 2F Jamestown, NY 14701 Phone: 716-870-8857 Fax: 716-483-1613

Dear	

As a Venture Forthe Health Home client, your health and well-being always come first.

Recently I have tried to reach out to you multiple times in an effort to re-engage you with Care Management Services.

Due to multiple missed contacts, you have been placed into a 'Diligent Search Efforts' setting with our Health Home, and I will continue to attempt contact with you by reaching out by phone and coming to your residence.

Should you wish to stop receiving Care Management Services, please reach out to your Care Manager to make your wishes known at this time. The Health Home Care Management Program is completely voluntary, and was created to assist you with getting into your best health possible.

Thank you for choosing Venture Forthe's Care Management Agency for your care.

Sincerely,

Health Home Care Manager